

Annex II Tables of score system for the classification of hotels and apartment hotels

AREA / SUB-AREA / REQUIREMENTS	No. Req.	POINTS	4*	Assessment
I. General Conditions / Common Areas				
I.1. General conditions				
The entire establishment must be in a clean and hygienic condition.	1	NP	M	
All mechanisms and equipment (furniture, office supplies, etc.) work perfectly	2	NP	M	
The characteristics of the establishment must match its category*	3	NP	M	
Establishment located in a building that has some classification in urban planning or is located in areas of special protection or has direct access to the beach.	4	5		0
Establishment located in a building and/or property declared of cultural interest.		15		
I.2. Public Areas				
Main entrance equipped with a canopy	5	2		
There is heating/cooling by fixed elements in the public areas of the establishment (restaurant, lobby, entrance, etc.) *	6	5		10
There is air conditioning in the public areas of the establishment (restaurant, lobby, entrance, etc.)		10	M	
There are separate restrooms/toilets for men and women in common areas, lounges or meeting places*	7	3	M	3
TV room	8	3		
Audiovisual room	9	2		
Reading / Writing Room / Library	10	2		
Original artwork in common areas *	11	10		10
Natural plants or flowers	12	6		
Internet terminal accessible to customers (1 per 50 accommodation units)*	13	3		
Internet access in public areas (e.g. broadband, WLAN, Wi-Fi)*	14	5	M	5
Bar*	15	5		7
Bar* open on the same days the hotel is open		7	M	
There is an area with information counters/tables for tourism service intermediation companies.	16	3		
I.3. Reception				
Functionally independent area for reception service (visually separated)	17	1		6
Separate and independent reception desk for service		6	M	
Lobby with seating	18	5	M	
Lobby with seating and complimentary beverage service	19	10		10
Telephone available to customers	20	1	M	1
Printer/Photocopier Service	21	2	M	2
Multilingual service information area (panels/directories)	22	1	M	2
Multilingual services information area in electronic format		2		
Information material on regional tourist resources available at the reception	23	1	M	1
Bilingual staff	24	2		4
Multilingual staff		4	M	
24-hour in-person reception service *	25	6	M	6

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Personnel familiar with sign language	26	2		
Welcome manual or hotel information in Braille	27	5		
Parking staff	28	5		5
Goalkeeper (with separate staff)	29	8		
Concierge (with separate staff)	30	8		8
Bellboys (with separate staff)	31	8		8
Luggage service, at the client's request	32	2	M	5
Luggage service (delivery and collection in the room)		5		
Luggage storage service upon arrival or departure of customers	33	5	M	5
Public relations service independent of the reception and concierge service	34	3		3
I.4. Facilities for people with disabilities				
Emergency alert pendants connected to reception available to customers	35	3		
Installation of a hearing loop for people with hearing impairments	36	2		
Complementary devices for people with hearing disabilities to perform the wake-up service	37	2		
Computers adapted for people with disabilities	38	2		
Cane holders in common areas	39	1		
Availability of a low stool to facilitate access to sinks and toilets	40	2		
Wall-mounted toilets	41	2		
Baby changing stations in men's and women's restrooms	42	1		
Installation of height-adjustable sinks	43	2		
Door opening mechanisms using magnetic cards by proximity (avoiding card insertion systems)	44	2		
Access frame to terrace from room embedded in the floor	45	2		
Hot water temperature limiting thermostats to a maximum of 40º *	46	2		2
Beds adjustable in height and head and foot inclination	47	4		
Home automation systems for fall detection	48	2		2
Insulation on hot water pipes in sinks *	49	2		2
Ischial support in outdoor and common areas	50	3		
Mirrors above the buffet bar to facilitate viewing of available food	51	2		
Parking spaces with sufficient surface area for the use of lifting platforms	52	3		
Telephones adapted with sound amplification systems	53	2		
Folding and automatic return seat in elevators	54	1		
General information system adapted for people with audiovisual disabilities	55	2		
Manuals/codes of conduct for the care of people with disabilities	56	2		2
I.5. Parking				
Parking for establishment use (for a minimum of 20% of accommodation units)*	57	2	M	2
Parking for use by the establishment (for a minimum of 50% of the accommodation units)*		5		
Parking for use by the establishment (for 100% of the accommodation units)*		7		
Bus parking	58	1		
Garage (for a minimum of 20% of the accommodation units)*	59	4		0
Garage (for a minimum of 50% of the accommodation units)*		7		
Garage (for a minimum of 100% of the accommodation units)*		10		
Charging station for electric vehicles (cars, bicycles, etc.)	60	5		

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I.6. Other general facilities				
Customer access is independent of service and merchandise access*	61	12		12
Office for every three floors*	62	4	M	4
Office on each floor*		7		
Service staircase	63	5		
Service elevator-freight elevator	64	5		
Own gardens 5 m2 per space	65	4		
Own gardens 10 m2 per space		7		
Corridors wider than 1.50 meters	66	4		
Customer staircase with a width greater than 1.50 meters	67	4		
I.7. Services				
Daily room cleaning	68	1	M	1
Daily change of towels at the client's request	69	1	M	1
Change of bed linen every five days of stay	70	1		2
Change of bed linen every three days of stay		2	M	
Daily change of bed linen at the client's request	71	2		2
Payment by bank card, clearly advertising the payment methods	72	2	M	2
Shipping of forgotten items at the customer's request, which must be paid for	73	2	M	2
Wake-up service	74	1	M	1
Umbrellas at reception/room	75	1		1
Updated and free magazines	76	1		
National and/or international daily press	77	2	M	2
Sewing service	78	2		2
Transportation service (customer transfer)	79	2		
Shoe cleaning service	80	2		
24-hour maintenance service	81	4		4
Courtesy WC/Shower for late check-outs	82	5		5
Courtesy room for check-ins and check-outs (for this use only)		7		
Offer of sanitary products in courtesy room	83	2		
Personal greeting to each guest with fresh flowers or a gift in the room (not just a welcome message on the TV)	84	6		
Accompany the guest to the room upon arrival	85	2		
Wheelchair rental service	86	2		
Luggage weighing service (scales)	87	2		
Natural plants and/or flowers in the rooms	88	5		5
Additional afternoon service (second service) for room checks (towel changes, bedspread opening, waste bin cleaning, etc.)	89	8		8
Ironing service (returned within one hour)	90	2		
Laundry and ironing service (returns by agreement)	91	1		3
Laundry and ironing service (delivery before 9:00 a.m., return within 24 hours, except weekends)		3	M	
Laundry and ironing service (delivery before 9:00 a.m., return within 12 hours)		5		
Laundry for customer use	92	5		
Chemical cleaning/dry cleaning (pickup before 9:00 a.m., delivery within 48 hours)	93	1		
Chemical cleaning/dry cleaning (pickup before 9:00 a.m., delivery within 24 hours)		3		
Currency exchange service	94	1		
Nursing service - own facilities to provide health care	95	4		
On-demand outpatient medical care service	96	2		
Car rental service or other transportation elements	97	2		
Baby stroller rental service	98	2		
II. Accommodation units (AU)				
II.1. Dimensions				

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At least 80% of the UA with dimensions required for its category	99	15	M	25
100% of the UA with dimensions required for its category		25		
Junior suite (double with living room)	100	1 per junior suite (max. 10)	M(min. 2)	10
Suite	101	2 per suite(max. 14)		
Connecting accommodation units	102	2		
Balconies or terraces in a minimum of 20% of the units	103	2		
Balconies or terraces in a minimum of 50% of the units		5		
Balconies or terraces in a minimum of 75% of the units		8		
Terrace furniture (at least 3 pieces of furniture), in at least 85% of the room terraces	104	2		0
Hammocks on terraces (in at least 50% of the room terraces)	105	4		
II.2. Dimensions of rooms in hotels – apartments				
At least 80% of the UA with dimensions required for its category	HA1	2	M	
100% of the UA with dimensions required for its category		10		
II.3. Kitchen Equipment in Hotel-Apartments				
Kitchen	HA2	2	M	
Oven	HA3	6		
Extractor hood	HA4	2	M	
Sink	HA5	2	M	
Coffee maker and teapot with coffee and infusion pods	HA6	3	M	
Microwave	HA7	2	M	
Kitchen and dining utensils (dishes, cutlery, glassware, etc.)	HA8	5	M	
Fridge	HA9	2	M	
Cleaning utensils	HA10	2	M	
Small appliances (blender, toaster, juicer, etc.)	HA11	2 per item(maximum		
Washing machine	HA12	2		
Dishwasher	HA13	6		
II.4. Sleeping comforts				
Single beds with minimum dimensions of 0.90 m x 1.90 m and double beds with minimum dimensions of 1.35 x 1.90 m	106	1		5
Single beds with minimum dimensions of 1.00 m x 1.90 m and double beds with minimum dimensions of 1.50 x 1.90 m		5	M	
Single beds with minimum dimensions of 1.00 m x 2.00 m and double beds with minimum dimensions of 1.50 x 2.00 m		10		
Single beds with minimum dimensions of 1.00 m x 2.00 m and double beds with minimum dimensions of 2.00 x 2.00 m		15		
10% of beds with a minimum length of 2.10 m	107	5		
Well-preserved mattresses with a minimum thickness of 18 cm	108	5	M	5
Mattresses with a thickness greater than or equal to 22 cm		10		
Ergonomically adjustable mattresses	109	5		
Duvet cover service	110	3		
Sheets and mattress covers	111	3	M	3
Hygienic mattress covers (washable with thermochemical products, breathable, free of mites and their excrement). Simple fleece sheets are not allowed.		10		
Deep cleaning of mattresses on an annual basis using non-chemical systems that guarantee the disappearance of mites, verifiable through express verification.	112	10		0
Crib at the client's request	113	3		
Alarm clock device in the room	114	1		
Well-preserved blankets or duvets	115	1	M	1
Well-preserved pillows	116	1	M	1
Hygienic pillowcases	117	5	M	5
Additional pillow upon customer request	118	1	M	1
Two pillows per person	119	4		4

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Customers can choose from different types of pillows (pillow menu)	120	4		
Additional blanket at the customer's request	121	2	M	2
Possibility of darkening the room	122	1	M	5
Possibility of completely darkening the room		5		
II.5. Accommodation unit equipment				
Curtain	123	1		
Rug	124	1		
Hanger	125	1		1
Night gallant	126	1		
Adequate closet or space for clothes	127	1	M	1
Clothes rack	128	1	M	1
Hangers made of homogeneous material and color	129	1	M	1
Proper control of outside noise through windows	130	8	M	8
Sound-absorbing doors or double doors	131	8	M	8
Ceiling or wall fans	132	2		
Heating and cooling adjustable by fixed elements*	133	8		15
Air conditioning in the rooms		15	M	
A seat	134	1		2
One seat per square		2	M	
A comfortable seat (chair or armchair) with a side table	135	4	M	4
An extra comfortable seat (chair or upholstered armchair) in double rooms or suites	136	4		4
Table or desk	137	1		5
Table, desk - with minimum work size - and adequate light		5	M	
Two power outlets in the room	138	1	M	1
Additional socket near the table and desk	139	2	M	2
Two power outlets near the bed	140	1	M	1
Adequate lighting in the room	141	1	M	1
Bedside table	142	2	M	2
Reading light near the bed	143	2	M	2
Switch for the entire room light in the entrance	144	3		0
Bedroom light switch near the bed	145	2	M	2
Switch for the entire room light near the bed		4		
Full-length mirror	146	2	M	2
Additional full-length mirror		3		0
Place intended for luggage	147	1	M	1
Bin	148	2	M	2
Radio device (radio transmission can be done via TV or through the hotel's own central telecommunications system)	149	1	M	1
Audio or multimedia player	150	2		
Color TV with remote control	151	2		6
Color TV with remote control, with a list of channel configuration and national and international programming		4	M	
Smart TV with remote control		6		
Additional color television in the living rooms of the suites and junior suites with remote control	152	2	M	2
Pay TV or video games with the possibility of child lock with remote control	153	5		
International plug adapters available (upon request)	154	2		2
Original artwork in the rooms *	155	8		8
Telephone with internal and external lines, upon request, in the rooms with instruction manual (the guest must be informed when checking in)	156	3		5

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Telephone in the rooms with internal and external lines and a multilingual instruction manual		5	M	
Internet access in the room (broadband, WiFi...)*	157	10	M	10
Device (PC, tablet or similar) with internet connection in the room, at the client's request	158	1		
Device (PC, tablet or similar) with internet connection in the room		3		
Central safe at reception or in a suitable space	159	3		
In-room safe		8	M	
II.6. Bathroom equipment and amenities				
At least 50% of bathrooms with natural light	160	2		
100% of the bathrooms have a shower or bathtub, toilet and sink.	161	1	M	1
Shower with curtain. *	162	1		5
Shower with screen.*		5	M	
Hydromassage shower column, in at least 30% of the rooms	165	2		
Bidet*	166	2		
Double sink or single sink with double taps in double accommodation units, junior suites and suites	167	5		
Basic amenities (hand soap, shower gel, shampoo, 1 hand towel per person, 1 bath towel per person, non-slip flooring in showers and bathtubs, washable bath mat, appropriate bathroom lighting, mirror, towel hooks, extra toilet paper roll, toilet brush, power outlet next to the mirror, shelf, hairdryer, and a toilet bin)*	168	2		4
Medium equipment (basic equipment, towels/tissues, magnifying mirror and stool)		4	M	
Provision of 2 additional amenities	169	2	M	2
Provision of 4 additional amenities		4		
Heated towel rail included	171	3		
Speakers in the bathroom	172	1		
Extra towels	175	1		
Bathrobe at the user's request	176	2		4
Bathrobe		4		
Slippers at the user's request	177	1		3
Sneakers		3		
II.7. Miscellany at the UA				
Hotel information	178	1		3
Bilingual hotel service manual		2		
Multilingual Hotel Service Manual		3	M	
Customer Magazine	179	1		
Daily press (digital or paper)	180	2		
Writing utensils and notepads	181	1	M	1
Correspondence folder	182	3		3
Iron and ironing board at the customer's request	183	2		4
Iron and ironing board		4		
Sewing set on customer request	184	1		
Sewing set		2		
Laundry bag available	185	1	M	1
Shoehorn	186	1		1
Shoe cleaning supplies upon request*	187	1		
Shoe cleaning supplies*		2	M	
Peephole in the door	188	2		2
Additional locking mechanisms on the room door	189	3		
Electronic card lock	190	3		
Mobile opening system		5		
III. Restoration				
III.1. Drinks				
Offering drinks on-site outside of dining room/bar or beverage dispenser hours.	191	1	M	1
Maxibar on the floor	192	1		

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16 hours of room service beverage service	193	2	M	2
24-hour room service beverage service		4		
Minibar in accommodation units with a drinks and snacks menu upon request	194	6		6
Minibar in the accommodation units		4		
Fridge	195	2	M	2
Coffee machine and kettle with coffee pods and infusions in the accommodation unit	196	8		8
Kettle or teapot with instant coffee pods and infusions in the accommodation unit		4		
III.2. Breakfast*				
Continental breakfast (hot drink, pastries, bread, oil/butter/margarine, cold cuts and jams, juices)	197	1		5
Full buffet breakfast (continental breakfast including a variety of fruit juices, cereals, eggs, fruit or salad, a variety of pastries, yogurts, a selection of breads, cheeses and cold cuts)		2		
A la carte breakfast (full buffet breakfast including hot buffet, show cooking or hot a la carte service)		5	M	
A la carte breakfast menu equivalent to room service	198	5		5
Breakfast time of more than two and a half hours	199	3		3
Breakfast outside of normal hours	200	3		
III.3. Meals/Catering*				
Hotel meal offer (minimum lunch or dinner service)	201	4	M	4
Mealtime: two hours minimum	202	2		2
Dinner time of two and a half hours minimum	203	3		3
Cold lunch/dinner for late arrivals at the establishment	204	3		3
14-hour room service meal offer	205	5	M	
24-hour room service meal offer		10		
A la carte or buffet restaurants open 5 days a week (each restaurant is different in concept, food selection, and location)	206	5 per unit.(max. 10)		10
A la carte or buffet restaurants open 6 days a week (each restaurant is different in concept, food selection, and location)		8 per unit.(max. 16)	M (min. 1)	
A la carte or buffet restaurants open 7 days a week(each restaurant is different in concept, food selection, and location)		10 per unit.(max. 20)		
Dining room with outdoor terrace for breakfast and dinner	207	8		
Snack service	208	3		
Special menus upon request (children's menu, celiac, allergy, diabetic, etc.)	209	8		0
Cuisine of regional products	210	4		
High chairs in restaurant/dining room upon request	211	2		2
Menu or buffet information in more than one language	212	4		
Menu or buffet information in Braille	213	8		
IV. Complementary offer (leisure and other activities)				
IV.1. Sport				
Gym with at least four different types of exercise machines	214	8		8
Integrated sports activities in the establishment (with instructor staff)	215	4		
Our own sports facilities suitable for indoor and outdoor practice (tennis, squash, padel tennis, indoor soccer, basketball, etc.). The multi-sport courts are equivalent to one facility.	216	2 per item (maximum 10)		
Golf course on the property's own grounds	217	4		

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Provide the material for the practice of sports included in the above criteria.	218	5		
Rental of sports equipment (e.g. skis, boats, bicycles, etc.)	219	2 per item (maximum 10)		
Water sports: sailing, surfing, windsurfing, diving, etc.	220	2 per item (maximum 10)		
IV.2. Health-Beauty				
Personally attended reception	221	5		
Drink service at the spa	222	2		
Sale of cosmetic or hairdressing products	223	2		
Massage/treatment cabins (must have a minimum size of 10m2)	224	2 per unit (max. 6)		
Separate relaxation room (must be at least 20 m2 in size)	225	3		
Sauna with a minimum of six seats	226	5 per sauna type (max. 10)		
Jacuzzi / Hydromassage	227	3		
Beauty retreat with a minimum of 4 treatments (facial, manicure, pedicure, anti-stress massage, etc.)	228	5		
SPA with at least 4 different types of treatment (massages, baths, hydrotherapy, hammam, mud bath, essential oil shower, steam bath, medicinal mineral water, etc.)	229	5		
Ice grotto for local applications after sauna	230	2		
Hammocks in the spa bathing area	231	2		
Heated indoor pool	232	15		
Solarium	233	2		2
Background music with relaxation music	234	1		
IV.3. Children				
Children's Area (children's play area)	235	4		
Miniclub Facilities	236	8		
Children's pool (separate pool)	237	8		
Assistant/caregiver for children at the client's request	238	1		
Childcare within the establishment (for children of up to 3 years), at least 3 hours a day, by specialized personnel	239	8		
Childcare by specialized personnel within the establishment (for children over 3 years old), at least 3 hours a day	240	8		
Children's entertainment program	241	3		
IV.4. Another offer				
Hair salon	242	5		
Stores	243	3		
Sale of 3 Products from Andalusia	244	5		
Sale of more than 3 products from Andalusia		8		
Heated outdoor pool	245	15		
Outdoor pool	246	10		10
Outdoor infinity pool	247	15		
Number of hammocks for between 25% and 50% of the spaces with a table next to them	248	4		
Number of hammocks for more than 50% of the seats with a table next to them		8		
Pool/beach towel	249	4		4
Animation and welcome program	250	3		
V. Meeting and event services*				
Conference room from 36 m2 to 100 m2 minimum and with a ceiling height of at least 2.50 m	251	5		5
Conference room larger than 100 m2 with a minimum ceiling height of 2.75 m		10		
Conference room larger than 250 m2 with a ceiling height of at least 3.50 m		15		
Conference room larger than 500 m2 with a ceiling height of at least 3.50 m		20		



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Boardroom	252	1		
Workgroup room, as a complement to a conference room	253	2 per room(max. 4)		
VI. Quality and ICT (online activities)				
VI.1 Quality systems				
Complaint management system. Includes the complaint acceptance, evaluation, and response cycle.	254	3	M	3
Customer satisfaction questionnaire. This includes, on the part of the establishment, satisfaction questionnaires, evaluation of results, improvement and monitoring programs, and publication of results on its own website.	255	5		5
Joining the electronic complaints and claims system of the Andalusian Regional Government	256	3		0
Mystery guest: Conducted at least annually by external professionals at the hotel's initiative and expense, analyzed and documented. Or, internal (incognito) checks, such as those carried out by the hotel chain or collaborators.	257	3		3
Quality Management System Certificate in accordance with SICTED	258	10		
ISO 9001 Quality Management System Certificate	259	10		
UNE 182001 Quality Management System Certificate ("Q")	260	10		
Environmental Management Systems Certificate (ISO 14001 or EMAS)	261	10		
ISO 26000 Social Responsibility System Certificate	262	10		
Universal Accessibility Certificate UNE 17001	263	10		
Seal or certificate on safety and health protection	264	10		
VI.2. ICT (online activities)				
Own website with realistic and meaningful photographs of the establishment (at least exterior views, views of public areas and rooms). 3, 4 and 5 star establishments must be in at least two languages.	265	5	M	5
Online reservations are available through our own electronic reservation system. Beyond a simple email, we offer a communication channel for customer requests or inquiries.	266	5		5
Accessible Web	267	8		8
Virtual assistant in the ua/app	268	10		10
Online invitation to customers who are leaving or have left to leave a comment on a portal or website	269	5		5
Location map or geolocation coordinates, at the client's request or online	270	1	M	1
VII. Environmental, Energy Efficiency and Circular Economy Measures *				
VII.1. Energy efficiency and renewable energies				
Presence detection elements that automatically activate and deactivate the luminaires in the passage areas	271	6		6
Automatic power cut-off system when leaving the rooms	272	5		5
Connection and disconnection system based on the detection of the degree of natural lighting in outdoor gardens	273	5		5
LED exterior luminaires in areas with permanent night lighting	274	5		5
Lamps or luminaires with maximum light output and minimum electricity consumption inside the building	275	4		4
Using solar energy for outdoor lighting with photovoltaic and autonomous luminaires	276	5		5
Use of solar energy for generating hot water.	277	5		5
Use of renewable/alternative energies other than solar.	278	5		5

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Use of liquid and gaseous fuels in preference to electricity, giving priority to natural gas and eliminating appliances that run on fuel oil.	278	2		2
Air conditioning disconnection devices in case of opening doors and windows in the ua	280	4		4
Thermostats in all rooms, common areas and wherever air conditioning is available	281	4		4
VII.2. Water				
Water-saving devices on sink, bathtub, and shower faucets (single-lever faucets, diffusers, pressure and flow limiters, etc.) throughout the establishment	282	5		5
Double flush or flush interrupt on toilets throughout the establishment	283	4		4
Kitchen faucets with electronic shut-off for utensil washing	284	4		4
Use of reclaimed/rainwater, previously treated and stored to fill toilet cisterns	285	4		4
VII.3. Outdoor gardens				
Native or Mediterranean species with low water consumption in the garden	286	6		0
Nighttime garden irrigation with an underground drip system and sprinkler scheduling.	287	4		0
VII.4. Waste				
Selective collection of waste generated by the establishment's activity	288	4		4
Reuse of waste in the establishment itself and/or composting	289	7		
Facilitating waste sorting for customers, including batteries.	300	4		4
VII.5.Decarbonization				
Methodology for measuring the Carbon Footprint initiated	301	3		0
Registered in the Andalusian Emissions Compensation System or other equivalent with scope 1+2.		6		
Registered in the Andalusian Emissions Compensation System or other equivalent with scope 1+2+3		10		

594NP : No points M: minimum and mandatory criterion to be classified in that category. HA:criteria applicable only to Hotel-Apartments

MINIMUM SCORE TO ACHIEVE THE CATEGORY	Stars
Hotels	500

NOTES (COMMENTS ON CRITERIA MARKED WITH ASTERISK)
(3) In general: A 1-star establishment must have appropriate and well-maintained decor and equipment, meeting a simple requirement; a 2-star establishment must have well-maintained decor and equipment, providing a harmonious image, meeting a medium requirement; a 3-star establishment must have consistent decor and equipment in form and color, providing a general impression of high comfort, meeting a high requirement; a 4-star establishment must have high-quality decor and equipment, offering first-class comfort, providing a consistent overall impression in form, color, and materials, meeting a high requirement; and a 5-star establishment must have luxurious decor and equipment, providing a higher level of comfort, and providing a consistent overall impression in color, form, and materials, meeting the highest requirement.
(6) and (133) Establishments whose operating period covers only the months of October to April will not be required to have refrigeration, similarly, those whose operating period covers only the months of May to September will not be required to have heating. Cold/heat air conditioning machines (Split or Fan Coil) will be considered air conditioning elements.
(7) For 1, 2 and 3 star categories it will not be a mandatory criterion if the establishment has less than 30 rooms, or if it was dispensed at the time without having independent services according to sex.

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(11) and (155) The score will be assessed as long as it is accredited by a certificate duly issued by a gallery owner or accredited person.
(13), (14) and (157) Except in the case of technical impossibility
(15) The bar must be separate from the restaurant and offer more than a simple drinks service (at least a wide and varied selection of drinks and a selection of snacks).
(25) In two- and one-star establishments with 15 or fewer accommodation units, this service may be provided by on-site staff from 8:00 p.m. to 8:00 a.m. In these cases, an automatic system must be implemented to ensure the access and safety of users.
(57) In the hotel or arranged in the area closest to the establishment. Parking shall be understood to be the area intended for parking vehicles without necessarily being closed and covered.
(59) Closed and integrated into the same building as the establishment.
(61) Unless the property in which the establishment is located has a level of protection in accordance with the provisions of the General Catalogue of Andalusian Historical Heritage Assets, which makes it impossible to comply with this criterion.
(62) The floor offices shall be equipped with at least sinks or drains and cupboards or shelves for cleaning supplies and replacement linen. Their walls shall be covered with easy-to-clean materials.
(162) In 3 to 5 star hotels and apartment hotels, the shower tray shall have a minimum dimension of 0.90 m². In all cases, it shall have a minimum width of 70 cm. At least 80% of the total bathrooms must comply with these minimum dimensions.
(166) The bidet can be replaced by a device incorporated into the toilet with the same function.
(168) The “Shampoo” criterion will be considered fulfilled if the shower gel can perform the function of shampoo, and this is indicated on the existing bottle or dispenser.
(187) The kit will contain at least a shoe polish sponge, shoe cleaning wipe or similar.
(III.2) and (III.3) Establishments classified in the 3 and 4 star city category will be exempt from complying with these requirements.

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	(Block V) With specific furniture and a wide range of audiovisual media .